



Paperless Flex Packs

Thank you for purchasing a RedHawks Paperless Flex Pack! Below are instructions on how to use it online. You can also use it via phone or in person at the Ticket Office. If you have any questions feel free to contact the RedHawks Ticket Office at (701) 235-6161 or tickets@fmredhawks.com

Go to www.fmredhawks.com and purchase tickets or schedule page. From the purchase tickets screen you can do “Best Available” by entering the number of tickets into the drop down box by “Paperless Flex Pack” and entering “Find Tickets”

On the following screen you will choose whether to have the tickets at Will Call or to print them at home; then click on “Continue”

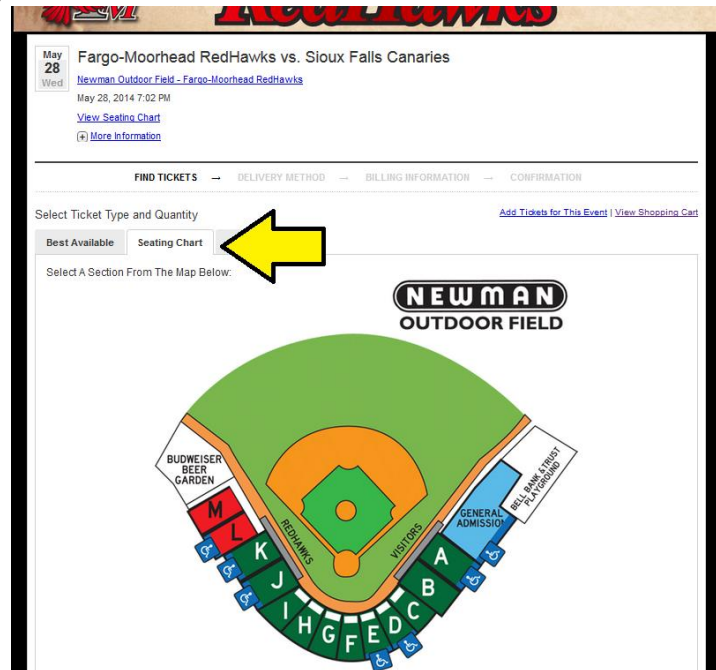
A screenshot of the RedHawks ticket purchase website. The page title is " Fargo-Moorhead RedHawks vs. Sioux Falls Canaries". The date is "May 28 Wed" and the location is "Newman Outdoor Field - Fargo-Moorhead RedHawks". The time is "May 28, 2014 7:02 PM". There are links for "View Seating Chart" and "More Information". The navigation bar includes "FIND TICKETS", "DELIVERY METHOD", "BILLING INFORMATION", and "CONFIRMATION". The main section is titled "Select Ticket Type and Quantity" and has a link "Add Tickets for This Event". There are three tabs: "Best Available", "Seating Chart", and "Section". Under "Best Available", there is a "Number of Tickets" dropdown menu with a limit of 50 tickets per order. The options are: "Adult (Advanced): \$5.00 - \$9.00 *", "Youth 3-17 (Advanced): \$4.00 - \$9.00 *", "Group - Online: \$0.00 - \$10.00 * (Between 12 - 99 Tickets)", and "Paperless Flex Pack: \$0.00 *". A yellow arrow points to the "Paperless Flex Pack" option. At the bottom, there is a "Find Tickets" button. A note at the bottom states: "*Does not include convenience or handling fees."

Complete the Order

To complete the order enter your Membership ID/Paperless Flex Pack number into the box labeled Passcode or Member Code and finish the order with name/information.

How to Select Seats by Seating Chart

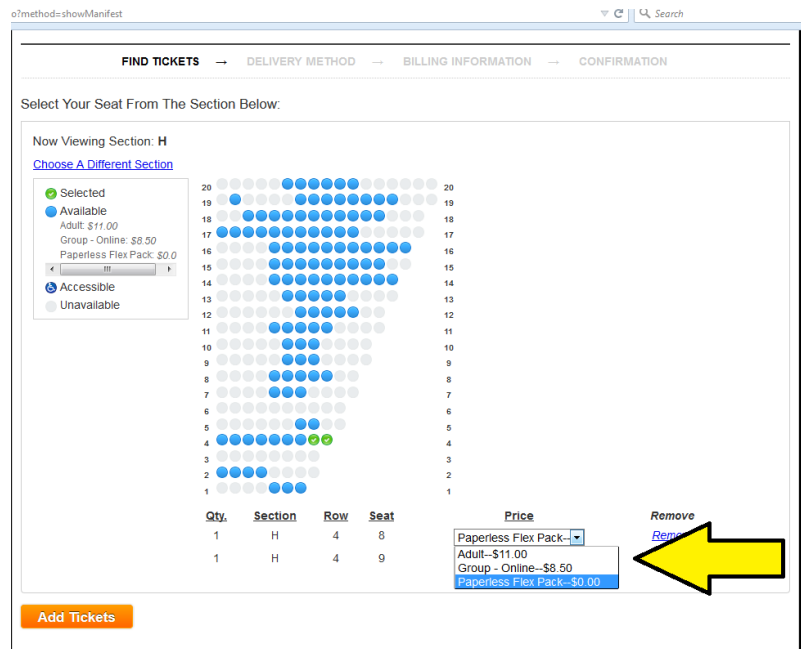
If you would like to select your own tickets by seating chart tab on the purchase tickets screen. The stadium seating chart will appear.



Click on the section you would like tickets for. The open seats will be blue, taken seats gray. Click on the seats you will like.

****The ticket system will assume you are buying the tickets and default to “Adult” price****

Click on the price code and change all of the tickets to “Paperless Flex Pack” before hitting continue.



As long as all of the tickets say “Paperless Flex Pack” the next screen will not ask for a credit card. Complete the order as described above.